

GreenDelta

sustainability consulting + software

socialLCA+

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socialLCA+

1 Motivation and background

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- a) influence**
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1 socialLCA+ motivation and background

1 Motivation and background



> 100 deaths due to collapse of a textile producer building in Bangladesh

1 Motivation and background



The image is a screenshot of the ZEIT ONLINE website. At the top left is the logo 'ZEIT ONLINE' with a small crest. To the right is a search bar with 'ZEIT ONLINE' and a 'Partnersuche' link. Below the logo is a navigation bar with categories: 'START POLITIK WIRTSCHAFT MEINUNG GESELLSCHAFT KULTUR WISSEN DIGITAL STUDIUM KA'. Underneath are sub-categories: 'Unternehmen | Geldanlage | Börse'. A button with a house icon says 'ZEIT ONLINE zur Startseite machen'. The main content area features a 'China-Blog' section with the sub-headline 'Felix Lee über Roten Kapitalismus und chinesische Online-Phänomene'. Below this is a photograph of a man in a blue shirt talking on a mobile phone, with other people blurred in the background. The article title is 'Apple bleibt ein Ausbeuterkonzern' and the byline is 'VON Felix Lee 29. JULI 2013 UM 13:51 UHR'.

“Apple keeps exploiting”, major German newspaper

1 Motivation and background

- Assessing social impacts of products still gets more and more attention;
- Making sure that social impacts of products are acceptable is of high interest for companies, policy makers, and many consumers.
- The UNEP/SETAC guidelines for social LCA (UNEP 2009) have been a milestone for assessing the social impacts over the entire life cycle;
- And yet, there are few practical social LCA case studies.

1 Motivation and background

- And yet, there are few practical social LCA case studies.
- One possible reason:

The UNEP/SETAC approach lacks some aspects that are relevant for a practical application.

→ socialLCA+

UNEP/SETAC social LCA approach: Key elements



UNEP/SETAC social LCA approach: Key elements

(of course an incomplete list)

- Life Cycle approach (not: the experts assesses the life cycle based on one figure) → detects also issues “far down” in the supply chain
- ISO 14040 / 14044 structure: goal and scope, inventory, impact assessment, interpretation
- Stakeholders as addressees, for each stakeholder specific impacts
- Impact categories and subcategories, subcategories are assessed by indicators, rather case-by-case

UNEP/SETAC social LCA approach: Additions since 2009

(of course also an incomplete list)

- Peer reviewed methodological sheets available that explain how to assess subcategories (Benoît et al. 2013)
- Impact assessment approach in assessment tables, and a concept for aggregation over the life cycle (Ciroth Franze 2011)

UNEP/SETAC social LCA approach & practical application

- The approach is rather descriptive: how to perform one social LCA study for one single product.
- Questions like:
 - How to perform a product comparison?
 - What to do with the results and information gained from a study?
 - Where to focus?are not answered
- Second point: The approach is data-intense – nowadays, generic social LCA databases are available that address this point

2 socialLCA+ additions

socialLCA+ additions

- SocialLCA+ is meant to add those parts to the UNEP/SETAC method that are required for a practical application:
 - Influence area of the decision maker
 - Difference of observed impacts to stated goals
 - Data quality.
- The method was developed in a workshop in Berlin in Summer 2013

socialLCA+ additions: Influence

- Influence, definition: the company can change the life cycle of the product, either by switching from one supplier / supplying process to another, or by changing the processes itself
(viewpoint of a company decision maker)

socialLCA+ additions: Influence

How to assess the influence:

- On a process basis
- Using the following scales

0: no influence (example: electricity grid mix, for a t-shirt production company in Bangladesh)

1: some influence (example: again for a t-shirt producer in Bangladesh: The cotton that is used – there is the option to use fair-traded textile but they will result in a slightly different product, probably at a higher price)

2: full influence (own production sites).

socialLCA+ additions: Influence

- The scale is determined in goal and scope of a study; for larger studies / more complicated life cycles, further distinctions can be useful

| Scale | Interpretation |
|-------|----------------|
| 1 | Influence |
| 3 | Some influence |
| 5 | No influence |

socialLCA+ additions: Gaps & Risks

Difference of observed impacts to stated goals

- In goal and scope, “performance reference points” are defined (Ciroth Franze 2011): How does the study understand the analyzed subcategories, what is seen as good, what is bad
- The performance reference points are important since social assessment is partially subjective
- But of course, usually existing standards and references are considered.

socialLCA+ additions: Gaps & Risks

Performance reference points (PRP)

- For example, weekly worker hours per person

| Indicator | PRP | Scale A |
|--------------------------------|----------|---------|
| Average working hours per week | ≤40h | 1 |
| | 41 - 48h | 2 |
| | 49 - 52h | 3 |
| | 53 - 56h | 4 |
| | >57h | 5 |

Ciroth, Franze: Social Extension Task Force report, Task III and IV, Modeling, assessment, and aggregation of social indicators along the life cycle, Prosuite project, 2013

socialLCA+ additions: Gaps & Risks

How to assess gaps and risks:

| Scale | Interpretation |
|-------|------------------|
| 1 | Perfect fit |
| 2 | Slight deviation |
| 3 | Gap |
| 4 | Considerable gab |
| 5 | Very large gap |

socialLCA+ additions: Data quality

Data quality is quite complicated for social assessment:

- Subjective information
- At times, qualitative information, from various sources
- Sometimes, biased information intentionally
(will a company honestly report occurrence of forced labor in its factories?)
- Information is more “volatile” than information on environmental impacts; a new management can introduce a new policy that can change the situation in a factory, to the better or to the worse

socialLCA+ additions: Data quality

How to assess data quality:

- on a process level
- Using a pedigree matrix approach (see environmental LCA, ecoinvent / Weidema)
- The specific composition of the matrix may differ from one study to another, and will be specified in goal and scope
- Results for different quality indicator per process are aggregated as follows:
 - As arithmetical mean; if one of the assessments is 5, the aggregated value cannot be better than 4

socialLCA+ additions: Data quality

| Score \ Indicator | 1 | 2 | 3 | 4 | 5 |
|--------------------------|--|--|--|--|--|
| Reliability | Verified data from primary data collection | Verified data partly based on assumptions or non-verified data based on primary data collection | Non-verified data partly based on assumptions or data based on grey, but scientific documents | Qualified estimate (e.g. by expert) or data based on non-scientific documents | Non-qualified estimate or unknown origin |
| Completeness | Representative data for organisation and site under study | Data from more than 75% of all individuals within the estimated sample | Data from more than 50% of all individuals within the estimated sample | Data from more than 25% of all individuals within the estimated sample | Data from less than 25% of all individuals within the estimated sample |
| Temporal correlation | Less than 1 year of difference to the time period of the dataset | Less than 2 years of difference to the time period of the dataset | Less than 3 years of difference to the time period of the dataset | Less than 5 years of difference to the time period of the dataset | Age of data unknown or data with more than 5 years of difference to the time period of the dataset |
| Geographical correlation | Data from organization and site under study | Average data from several sites of the organization in the same region in which the site under study is included | Data from other sites within the same organisation and region with similar production conditions | Data from sites from other organizations in the same region with similar production conditions or regional average sector data | Data from unknown or distinctly different organisations, sites and regions |

Ciroth, Franze: Social Extension Task Force report, Task III and IV, Modeling, assessment, and aggregation of social indicators along the life cycle, Prosuite project, 2013

socialLCA+ additions: Data quality

How to assess data quality:

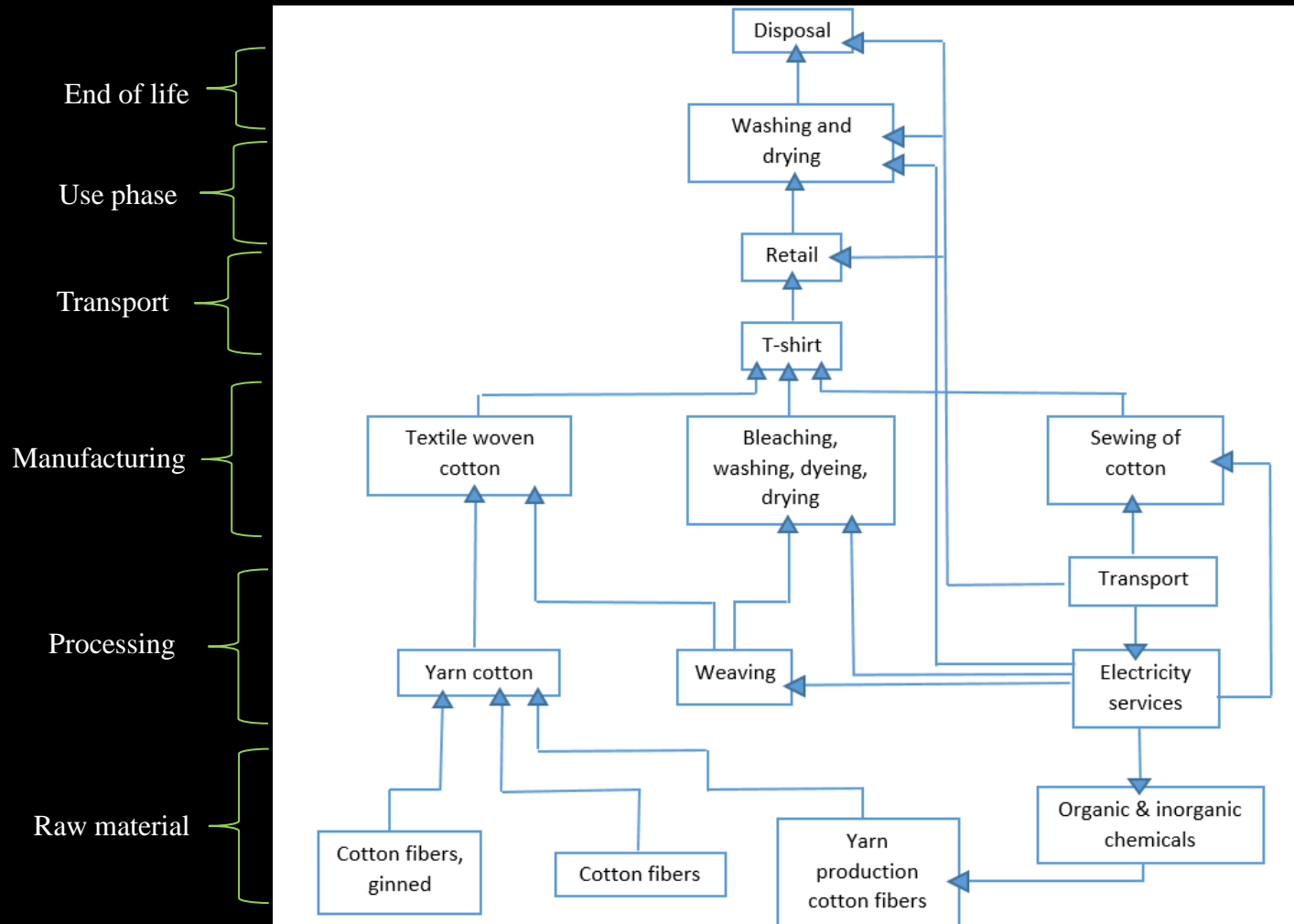
| Scale | Interpretation |
|-------|--------------------------|
| 1 | Perfect quality |
| 2 | Good quality |
| 3 | Medium quality |
| 4 | Considerable limitations |
| 5 | Bad quality |

3 Putting it together: An example case

3 An example case: T-shirt from Bangladesh

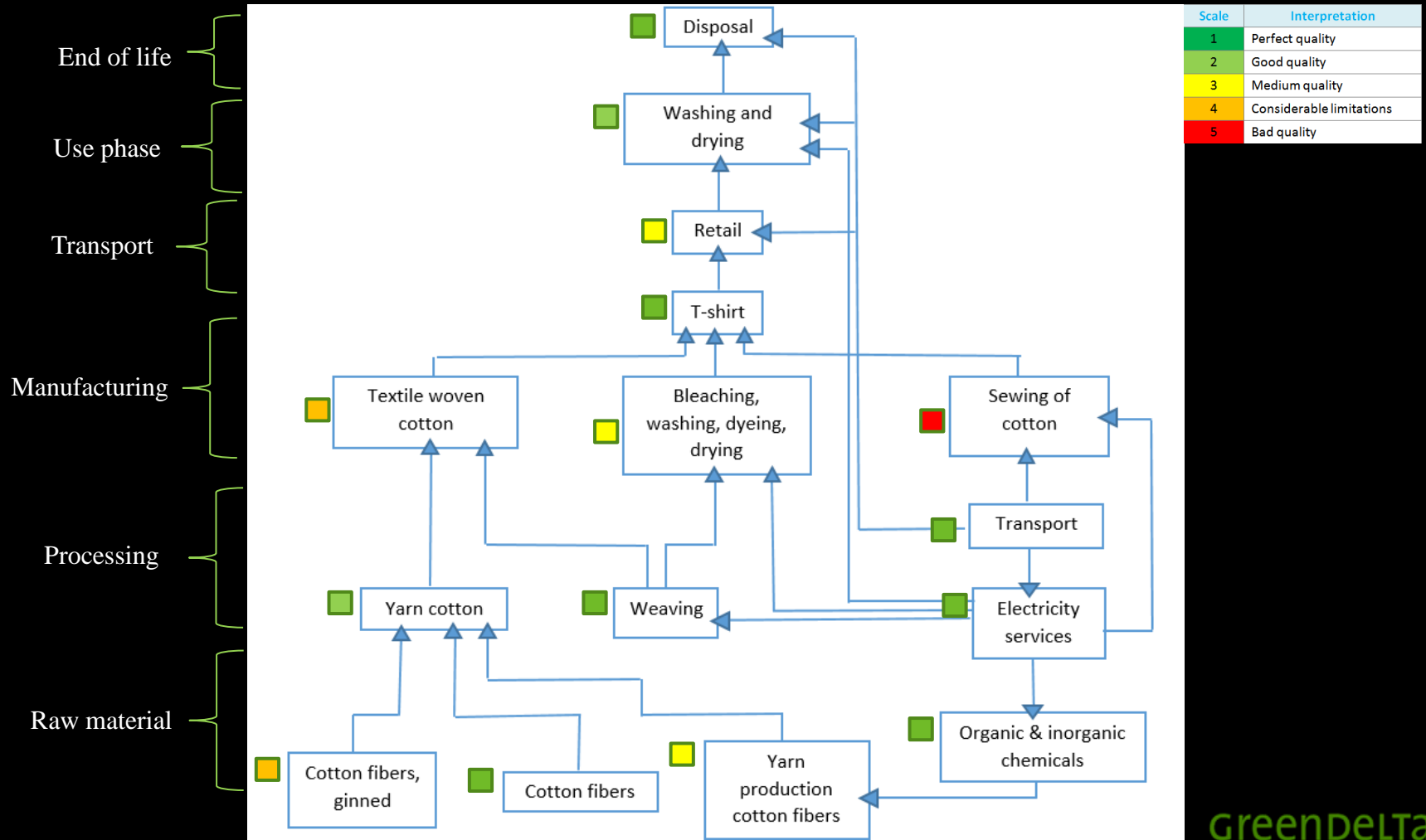
- T-Shirt produced in Bangladesh
- Cotton from world market
- Sold in Germany
- Market price 5 €
- “used” for 2 years then disposed of
- Test case for developing the method

3 An example case: T-shirt from Bangladesh



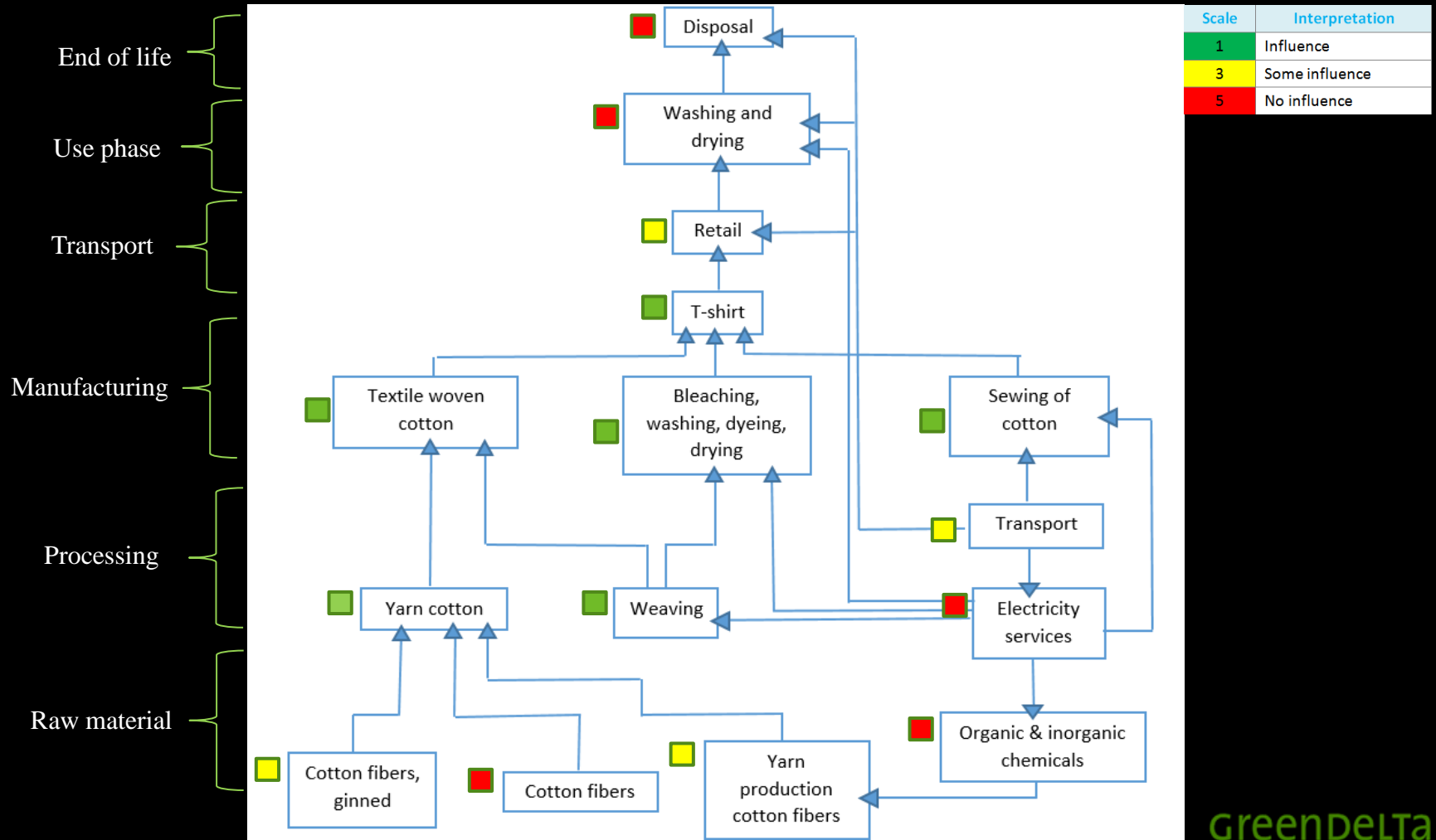
3 An example case: T-shirt from Bangladesh

Gap Assessment



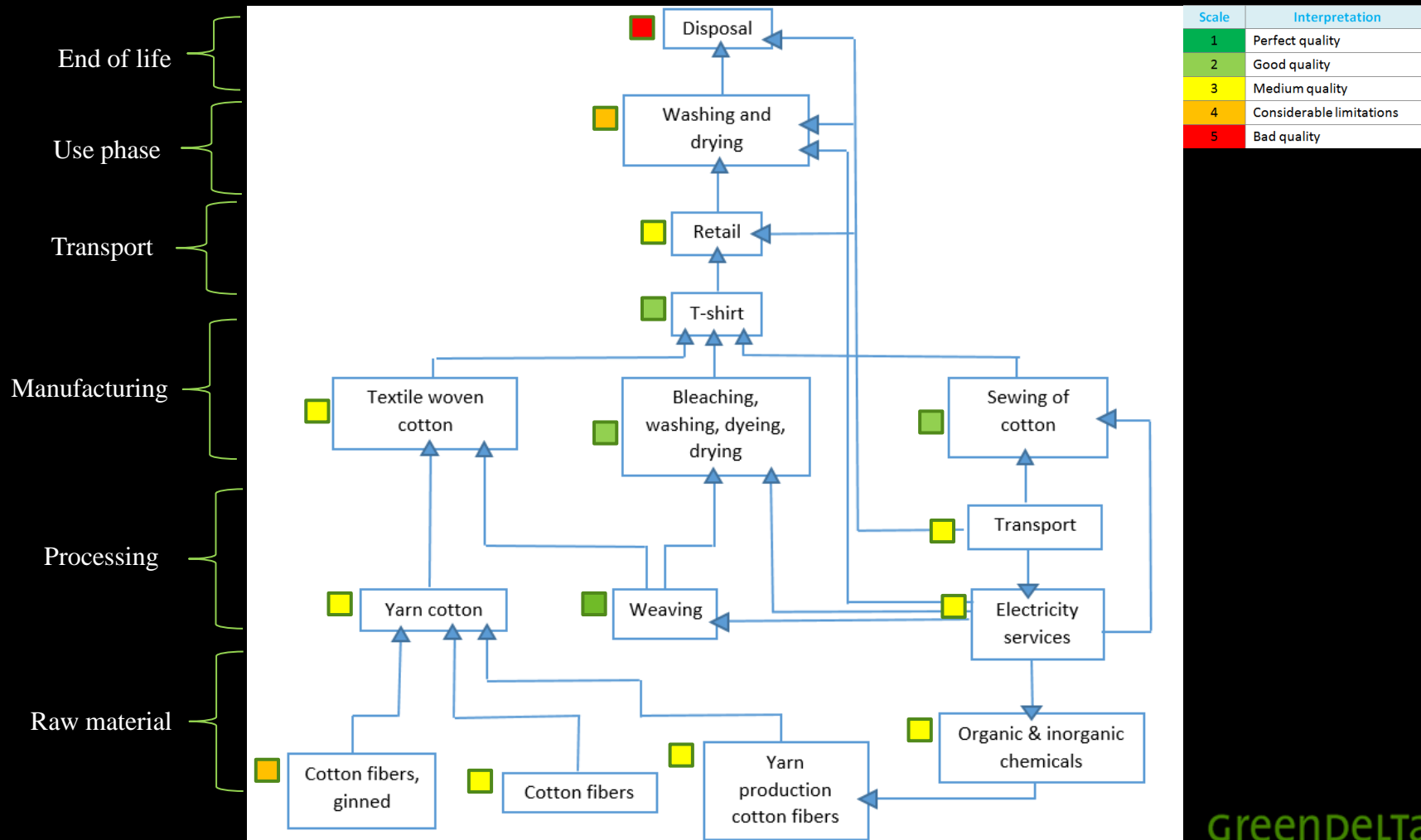
3 An example case: T-shirt from Bangladesh

Influence for shirt producing company



3 An example case: T-shirt from Bangladesh

Data quality assessment



3 Discussion, use cases for socialLCA+

Use cases for socialLCA+

- Based on the UNEP/SETAC approach, socialLCA+ provides three-dimensional results.
- These results suggest actions:
 - for example:
 - high risk:
 - No influence → Seek influence
 - Influence → change life cycle
 - Influence, bad data quality: decide whether to change the life cycle or rather obtain better information
 - Asf.

Use cases for socialLCA+

- Specific actions are suggested in a study, based on case-specific rules
- Adding the additional “dimensions” quality and influence helps to focus and prioritize;
 - Quality: important for decision support
 - Influence: New; “seek influence” is often the first action

Use cases for socialLCA+

- A study can be oriented towards a specific action-type.
- Some possible directions:
 - Action-oriented: improve gaps
 - Strategy: increase influence
 - Descriptive: improve data quality.
- ... and more refined: ‘social due diligence’

Use cases for socialLCA+

- Comments and feedback are very welcome.

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Thank you!

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